

# Updated COVID-19 Plan for FIRST PACE Credit Union

With the COVID-19 Delta Variant active in our area, FIRST PACE Credit Union wants to assure you we have implemented measures to keep our staff and members protected.

- 1. Face Masks may be required upon entering our office, unless you meet the exempt individual requirements. You may be asked to remove a face covering to verify your identity for lawful purposes.**
2. We continue to be open normal hours to serve our members, but please keep in mind both yours and our staffs health and safety when visiting our office. If you are uncomfortable visiting when others are present you may wait in the hallway or call us from the parking lot for service.
3. We encourage our employees and our members to get vaccinated, practice social distancing, frequent hand washing and to stay home when ill or if contact with a known infected person has occurred.
4. Cleaning and disinfecting will be conducted in high touch areas including teller areas, lobby areas, doorknobs/handles, pens etc. We encourage visitors to wash their hands before entering the office or to use the hand sanitizer provided.
5. We will continue to monitor the situation and communicate via our website, email and in branch if any developments necessitate a change in our daily routine. Sign up for our News & Specials (link on our website) to keep abreast of any new announcements.
6. If you have been financially affected by COVID-19 we are here to help. Please contact our Loan Officer to discuss your options before you fall behind.

In addition, we want to remind you of the services available to you to conduct your credit union business electronically if you are unable to or prefer not to come into our office. Manage your accounts online or bank through our mobile app TouchBanking:

- Monitor balances/transactions
- Pay bills
- Deposit a check through mobile banking (perfect for that EIP check)
- Transfer funds between financial institutions
- Pay a friend or send a gift with a greeting
- Text banking
- Apply for a loan

Give us a call at 651-451-8495 or 651-451-8052 or email [pacecreditunion@gwestoffice.net](mailto:pacecreditunion@gwestoffice.net) for any assistance you need.

Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Minnesota Department of Health: <https://www.health.state.mn.us/diseases/coronavirus/index.html>

8/17/2021